

## Confirmation of BU UMAL Travel Cover

This email is to confirm that you are registered as undertaking BU-approved international activity and that you are covered by the [BU UMAL Travel Cover](#) for the dates of the international placement or activity you have provided on MyHub.

Please note:

- If **any aspect of your approved international placement or activity changes** (such as dates or location) **it is your responsibility to advise us of any change so the cover can be updated.**
- A copy of the [UMAL Travel Cover Summary](#) and the [BU Travel Advisory Checklist](#) is available on the BU Student Portal. Please download a copy, read carefully, and save or print a copy for your information.
- You can access the [UMAL Travel Hub](#) to access the policy, claim form, register for travel alerts, and get emergency advice.

You should also be aware that:

- Depending on your personal circumstances or if you have specific health conditions, you may need to purchase additional travel or medical insurance cover.
- This policy does not cover you for personal travel outside of your BU approved activity dates.
- If you want to extend your stay or undertake additional travel outside of your BU approved activity dates, you will need to purchase additional insurance to cover this period.
- If you are a non-UK national completing BU approved activity in your home country, you may not be covered by the UMAL Travel Cover. Contact the BU Insurance team for further advice.
- The UMAL Travel Cover allows you to claim for certain emergency medical expenses incurred outside the UK. It will not pay for non-emergency, routine or elective treatment or anything that can reasonably wait until you return.
- Although you will have UMAL Travel Cover for all FCDO/ BU approved travel destinations, medical care varies hugely depending on the country you are going to. Check the medical provision in the country you are travelling to before you go by checking the [UK government's country guides](#).

### FCDO Travel Advice

The UK Government Foreign, Commonwealth and Development Office (FCDO) issues [travel advice for UK citizens](#). You can find the FCDO advice for your specific destination on the [Foreign Travel Advice](#) page.

- If the FCDO **advises against** 'all but essential travel' or 'all travel' to a particular place, BU will withdraw approval for students or staff to travel to this location and the BU UMAL Travel Cover policy **will not be valid**. It is your responsibility to monitor the FCDO advice for the country or region you are visiting.
- If the FCDO advice for the country or region you are visiting changes at any point (including when you are abroad), please contact either your Placement Coordinator or the Global Mobility team for advice.

### Emergency Contact Details

If you become ill, sustain injury, or experience any other emergency whilst overseas, you should immediately contact the emergency support service provided by the International Medical group through the UMAL Travel Cover Policy.

Tel: +44 (0) 203 859 1492, Email: [UMAL@global-response.co.uk](mailto:UMAL@global-response.co.uk) Reference: UMAL/044

### BU Travel Cover Queries

If you have any specific queries relating to the travel cover, contact the University's insurance administrators at [insurance@bournemouth.ac.uk](mailto:insurance@bournemouth.ac.uk) or call the team on **01202 962110**.

### Further Guidance

We recommend accessing the following links for further travel advice.

- [Practical arrangements for overseas placements | Bournemouth University](#)
- [UK Government advice on passports, traveling and living abroad](#)
- Get updates from the FCDO Travel social media channels on [Twitter](#), [Facebook](#) and [Instagram](#)